The mission of the DuPage County Sheriff’s Office is to provide the highest level of law enforcement possible by:

**P:** Preserving and protection life, property and the right of all citizens to live in peace

**E:** Enforcing the laws of the State of Illinois and County of DuPage by being fair and impartial

**O:** Operating in a proactive manner so as to prevent criminal activity before it occurs

**P:** Positive and innovative working environment for all of our members

**L:** Listening to and acting upon the needs of our citizens and communities they live in

**E:** Excel in the highest standards of professionalism, integrity and efficiency
To the Citizens of DuPage County,

Each year, this report is prepared so you, the residents of DuPage County, can see what we are doing to keep you and your families safe. We want you to have the opportunity to see some of the changes over this last year and get a meaningful glimpse of the projects and initiatives that the DuPage County Sheriff’s Office provides for you.

We have established the highest performance standards and expectations for our agency and are creating new innovations to improve your public safety services. Our goal is an improved and enhanced model of safety services to the citizens of DuPage County while using tax dollars in the most cost effective manner possible.

I am extremely proud of the men and women who diligently serve our citizens every single day. We are committed to the duties and responsibilities to protect and serve our community and I hope you enjoy our annual report.

James Mendrick
Sheriff of DuPage County
In 2019, Kristen Jordan was nominated and awarded as Employee of the Month for the months of May and November for her outstanding performance while managing the sex offender registry and receiving national recognition by OffenderWatch. For her dedication and compassion, Kristen Jordan has been selected as the Employee of the Year for 2019.
2019 Employees of the Month

**Law Enforcement Bureau**
- January: Deputy Christopher Obrochta
- March: Deputy James Conway
- April: Deputy Kurt Barbour
- May: Kristen Jordan
- June: Detective Richard Lamberton
- July: Detective Thomas Brown
- August: Detective Brian Fox
- October: Corporal Terri Albright
- November: Kristen Jordan
- December: Detective David Chiesa

**Corrections Bureau**
- February: Deputy Erika Wilson
- March: Deputy Matthew Brewer
- April: Deputy Morgon Carlson
- May: Deputy Patrick Chesney
- June: Corporal Robert Kuttner
- August: Corporal Hillary Read
- October: Deputy Gregory Pufundt
- November: Crystal Pace
- December: Deputy Aleksandra Kadey

**Administrative Bureau**
- January: Louis Caputo
- February: Megan Kupiszewski
- May: Robert Nudd
- August: Corporal Rafael Osorio
- November: Deputy Thomas Shehee
The DuPage County Sheriff’s Office hosted the 22nd annual “Safety Saturday” event on September 21, 2019 at the DuPage County Fairgrounds in Wheaton. Divisions of the Sheriff’s Office as well as many of the DuPage County municipal police agencies, federal agencies, fire departments, vendors and hospitals sponsored exhibits. Safety Saturday was started to promote positive interactions with emergency service organizations and the residents of DuPage County.
Shop with the Sheriff

Seventy-five children were picked up at their residences by law enforcement officers from around the county and then met at Ackerman Sports and Fitness Center where the children had breakfast and played in the gym. After that, the police cars proceeded one-by-one to the Meijer store in Bloomingdale. While at Meijer they were able to pick out Christmas gifts for their families and then had all of their gifts wrapped by volunteers.
Shop with the Sheriff

The countywide “Shop With A Cop” event included representatives from agencies throughout DuPage County. This event symbolized the unity of our agencies and helped the neediest children within our county by providing a great Christmas experience and lifelong memories for families in our community.
The mission of the DuPage County Sheriff’s Office Correctional Center is to provide a secure correctional environment that adequately detains criminal offenders and that is consistent with sound correctional principles and constitutional standards and to maintain programs to enhance the success of offenders’ reentry into society.

The DuPage County Sheriff’s Correction Bureau encompasses the Correctional Center with many related inmate services and programs: Periodic Imprisonment - a work release program, Sheriff’s Work Alternative Program (S.W.A.P.) - a sentenced offender community service program, Central Warrants and Transport Division, Central Records Division, and the Training & Accreditation Division. Safety for the deputies, civilian staff, volunteers, and the inmates is of the utmost importance. The Sheriff and his staff are continuously looking for new and innovative methods for effectively utilizing allocated resources, to ensure public safety by maintaining the care, custody, and control of inmates sentenced to the DuPage County Correctional Center Correctional Center.

One of these programs is the Sheriff’s Work Alternative Program (S.W.A.P.) an alternative for sentenced offenders. In lieu of being incarcerated at the Correctional Center Correctional Center, sentenced offenders participate in work assignments that provide a valuable service to the communities of DuPage County and periodic imprisonment.

Additionally, the Inmate Recovery Program is another innovative method utilized by the Correctional Center. Low level non-violent inmates are assessed to determine their barriers to community re-entry. Those inmates who qualify for the program are housed in a peer support based environment and are provided group and individual counseling by a diverse group of professionals and faith based organizations. Counseling is provided in topics such as addiction recovery, education & life skills, spiritual and enrichment. The purpose of the Inmate Recovery Program is to develop a plan for the inmate to help those overcome barriers for re-entry into the community, prevent them from reoffending, and for the inmate to become a productive citizen. In 2018, an agreement was reached with the DuPage County Health Department to manage the inmate recovery pod. The Health Department staff works closely with the inmates to focus on their recovery and reintegration into society. Classes have now been increased to 5 days a week in addition to their personal work.
Corrections

The DuPage County Correctional Center is comprised of two adjacent buildings totaling 430,000 square feet. The first built in 1983 and the second in 1997. Both buildings contain a total of 64 housing building units with a total housing capacity of 992 inmates. In addition to housing units, the Correctional Center has medical, dental, mental health units, a law & recreational reading library, kitchen, commissary, laundry and inmate recreational areas. The DuPage County Correctional Center also operates a Periodic Imprisonment (work release) unit. No juveniles are housed at the DuPage County Correctional Center.

In addition to the general population units for the inmates, there are also designated housing units for special management inmates. This allows for separate housing for protective custody, administrative segregation, disciplinary problem inmates. The inmates are housed in the facility based on an inmate classification system. Classification is generally based on gender, the nature of the offense, special medical or psychological needs and any special security concerns.

While the original Correctional Center has a linear design, the 1997 addition has a state of the art operational design with indirect supervision. This type of supervision allows the deputies to constantly observe the inmates 24 hours a day without direct physical contact. The Correctional Center has numerous electronic systems throughout the facility including a CCTV camera and intercom system, electronic door control system, Inter-Office Communications systems, Emergency Alert System (man-down), Digital Optical Fingerprint Capture Machines, Video Bond Court system, computerized Correctional Center Management System along with a sophisticated Computer Network System allowing data to be shared throughout all facets of the DuPage County Sheriff’s Office. During 2019, successfully implemented a body scanner, as another tool to prevent contraband from entering the facility.

Inmates have access to tablets that are designed specifically for corrections. These tablets allow the inmates to participate in educational courses as well as purchase entertainment options that generate funds for the county. The tablet implementation has improved our operational efficiency within the Correctional Center, improved our ability to communicate with the inmate population and virtually eliminate the need for the large amounts of paper products used by inmates for requests, grievances, commissary ordering, etc... Tablet implementation in other facilities has been shown to reduce recidivism through education as well as reduce inmate violence towards staff and other inmates. Tablets are at NO COST to the taxpayers of DuPage County and has increased revenue to the inmate welfare fund.
Corrections

The visitation management program is a web-based software that allows the public to schedule dates and times to visit inmates at the Correctional Center. This has greatly improved Correctional Center operations, as these visits are reserved 24 hours in advance, which allows the Correctional Center staff to be aware of the amount of public traffic on each given day. This system also helps to inform visitors of availability and avoid times where space is unavailable for the public to visit. This system has eliminated large groups waiting in our visitation lobby and has greatly improved our ability to retrieve historical data. Visitors are able to schedule and confirm their visits from any web based platform or use one of the kiosks in the visitation lobby.

The Court Coordinator is a specially trained deputy and is the liaison between the Sheriff’s Office Corrections Bureau and the Judicial Office Facility. The deputy is responsible to ensure that inmates who are currently incarcerated attend their designated court appearances.

In 2019, the DuPage County Correctional Center coordinated 15,438 court appearances of incarcerated inmates. An additional 1,524 individuals were taken into custody in open court and remanded to the care and custody of the Sheriff.

The American Correctional Association is nonprofit organization that administers the only national accreditation program for all components of adult and juvenile correctional facilities. The purpose of accreditation is to promote improvement in the management of the participating agency, evaluation of their operations against national standards, remedy deficiencies and upgrade the quality of correctional services. The DuPage County Sheriff’s Office continues to voluntarily subscribe to the requirements set forth by the American Correctional Association (ACA). Those agencies that subscribe to the requirements set forth by the ACA are subjected to an audit of their correctional facility every 3 years. We are proud to announce that in 2019, the Corrections Bureau successfully passed its audit with 100 % on all mandatory files and 98.5 % on all non-mandatory files.
### Correctional Center Revenue

<table>
<thead>
<tr>
<th>Service</th>
<th>Revenue</th>
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</thead>
<tbody>
<tr>
<td>Inmate Telephones</td>
<td>$278,218</td>
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<tr>
<td>Inmate Tablets</td>
<td>$42,702</td>
</tr>
<tr>
<td>Inmate Commissary</td>
<td>$208,631</td>
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<tr>
<td>Inmate Medical Co-Pays</td>
<td>$13,174</td>
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<tr>
<td>Inmate Kiosk</td>
<td>$8,331</td>
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<tr>
<td>Bail Bond Fees</td>
<td>$133,261</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$684,317</strong></td>
</tr>
</tbody>
</table>
The mission of the DuPage County Sheriff’s Office Correctional Center’s Medical Services Unit (MSU) is to provide quality accessible medical, dental and mental health services to all patients incarcerated in the DuPage County Correctional Center. We are committed to creating and maintaining the overall wellness for our incarcerated population. MSU is comprised of qualified health care professionals and community health care providers who provide the medical, dental and mental health services at least at a community standard. MSU operates with licensed medical professionals to include nurses, physicians, psychiatrists, dentists, psychologists, and clinical social workers, 24 hours a day. All patients receive a full screening during the intake process as well as a full health evaluation within 14 days of their incarceration. Nurse sick call, Doctor Clinics, laboratory testing and medication administration is part of the daily routine. MSU works very closely with the local health department, hospitals and other health care providers to provide specialist services that are not or cannot be provided within the jail. When this occurs, the patient will be transported under the supervision of a deputy to an appropriate service provider. There are also times when a patient is taken directly to a medical center for treatment prior to their transport to the jail and the security of the arrestee may fall under the jurisdiction of the Sheriff’s Office. When necessary, deputies are required to provide 24-hour security of incarcerated patients being housed at a medical treatment center. This may be at a local facility or in a facility in one of the surrounding counties.

Physician Visits: 3778
Chronic Care Clinics: 446
Dental: 702
Mental Health Professionals Visits: 16,464
Nurse Visits: 15,362
Intake Screenings: 5,863
Outside Consultations: 54
Average Prescriptions: 2629
  - Medical medications= 22%
  - Psychotropic medication= 20%
Corrections

SWAP

The Sheriff’s Work Alternative Program (S.W.A.P.) is an alternative for Sentenced Offenders, in lieu of incarceration at the county jail, to participate in work assignments that provide a valuable service to the communities within DuPage County. This program’s organization follows a court order from a sentencing judge, whereby a defendant’s condition of his/her probation or discharge is to serve a required number of days of community service supervised by deputies assigned to the S.W.A.P. Unit. This latitude in sentencing is a less costly measure than the long-term incarceration of these Sentenced Offenders. This helps alleviate overcrowding in the jail, which may lead to a more costly operation of the facility. This cycle leads to the overburdening of available resources, which would be better utilized in expanding other Sheriff’s Office law enforcement programs. The Sheriff’s Work Alternative Program performs a wide variety of work assignments for the Sheriff’s Office, the County Facilities Management (which includes all county owned facilities) and other municipalities located throughout DuPage County. These work assignments are accomplished without jeopardizing the public safety.

The Sheriff’s Work Alternative Program provided Work crews for county roadway clean-ups, which included the DuPage County Division of Transportation’s Highway Department, the Forest Preserve District of DuPage County, as well as other county municipalities. In addition, S.W.A.P. Work crews conduct trash & debris clean-up and maintenance of recreational parks, office/furniture moves, set-up and breakdown of festival events, painting, clean-up of prairie and trail paths, stocking of township food pantries and car washes for government/municipal vehicles.

In addition, for a third straight planting season, a SWAP Work crew on a weekly basis, in conjunction with personnel from the Winfield Township’s Road District, assisted in the cultivation of Baby Hope’s garden. The produce collected was distributed to food pantries in DuPage County to help provide sustenance to society’s most needy individuals.
Corrections

SWAP

In 2019, the SWAP program provided car washes for county/municipal owned vehicles. These car washes were made available on 42 days, averaging approximately 25 cars per day. Thus, creating a cost savings to the county of $5,250 (an average of $5 per vehicle washed).

In 2019 S.W.A.P. program had a participation rate of 4009 S.W.A.P Offenders which provided 32,072 hours of unskilled labor. Providing unskilled labor at a rate of $15.16 per hour. This created a savings of at least $486,287.32 for county departments and municipalities.

Following are the county departments, municipalities and not-for profit organizations that benefited from the Sheriff’s Work Alternative Program in 2019:

DuPage County:

- Animal Control, Convalescent Center, County Fair, Credit
- Union, Division of Transportation (Highway Department/Grounds Department),
- E.T.S.B | DuPage, Facility Management, Health Department Transitional Services Center, Office of Emergency Management (O.E.M.), Probation & Court Services,
- Sheriff Office Administrative, Sheriff’s Office Jail Facility, Sheriff’s Office Judicial Office Facility (J.O.F.) and the State’s Attorney’s Office.

Townships:

Addison, Milton, Naperville, Winfield Park Districts:

Addison, Bensenville, Carol Stream, Elmhurst, Itasca, Glendale Heights Warrenville, West Chicago and Woodridge

Public Works:

Addison, Bensenville, Carol Stream, Elmhurst, Itasca, Glendale Heights Itasca, Warrenville, West Chicago, Willowbrook and Woodridge.

Non-for-Profit:

First United Methodist Church, St. Demetrios Orthodox Church,
Catholic Charities, Catholic Charities Advocacy Housing, Sharing Connections, SCARCE

In addition, the DuPage Airport Authority, Forest Preserve of DuPage County and the Winfield Police Department, also benefited from S.W.A.P. assistance.
Corrections

J.U.S.T. of DuPage

Justice * Understanding * Service * Teaching

Since 1986, nonprofit organization J.U.S.T. of DuPage has provided social services in DuPage County Jail. These services include chaplaincy/ spiritual enrichment, addiction recovery, and education and life skills. With five full time staff members, two part time members and approximately 120 volunteers, over 29,000 hours of services were provided to the inmates in 2019. More than seventy classes or sessions are provided each week in these areas:

Spiritual Enrichment: Protestant Bible Study/Worship, Interfaith Bible Study, Interfaith Church, Catholic Bible Study/ Worship, Catholic Worship - Spanish, Free on the Inside, Celebrate Recovery, Islamic Study and Worship, Spanish Interdenominational Church, The Purpose-Driven Life Closed, and Christian Alpha Course Closed.


In addition, thousands of bibles, other books, and addiction-recovery materials are provided to the inmates each year, at no cost to them.
JUST’s mission is to share God’s love and to provide a range of programs to incarcerated men and women in order to empower them to make positive changes in their lives.
Corrections

Training

The Field Training Officers are the appointed rank of Corporal. The Field Training Officer’s also provide a minimum of forty (40) hours of Roll Call training annually. Field Training Officers assist in coordinating training to staff on each group. The Primary FTO assigned to each group ensures all training documentation is completed for each new employee. Some Field Training Officers are also certified in other areas of instruction such as American Heart Association’s CPR and First Aid or Axon Taser Instructor.

The Corrections Bureau provides both In Service and Professional Development training to staff. The Correctional Bureau’s Field Training program is 214 hours of In-Service Orientation Training. This year there were thirty-three (33) Deputies who were assigned to the field training program. Each year the Field Training Officers provide the mandatory training requirements to new employees.

Here is some information concerning the number of Training events and Hours provided to staff.

Number of Events

<p>| | |</p>
<table>
<thead>
<tr>
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<tbody>
<tr>
<td>In Service</td>
<td>77</td>
</tr>
<tr>
<td>Professional Development</td>
<td>95</td>
</tr>
<tr>
<td>Roll Call</td>
<td>720</td>
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</tbody>
</table>

Total Hours

<p>| | |</p>
<table>
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<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>In Service</td>
<td>9014</td>
</tr>
<tr>
<td>Professional Development</td>
<td>7437</td>
</tr>
<tr>
<td>Roll Call</td>
<td>3900</td>
</tr>
</tbody>
</table>

Total Hours 17,651
Corrections

Training

The Correctional Bureau also utilizes Relias Online learning system to provide training modules to meet mandatory annual requirements. Relias Learning program aids in tracking and assigning staff orientations, regular curriculum, CERT Team training, Preventing Disease Transmission and Mental Health training.

Sheriff Mendrick also hosts the Basic Correctional Officer’s Academy. In cooperation with the Illinois Law Enforcement Training and Standards Board and the Police Training Institute through the University of Illinois, the DuPage County Sheriff’s Office provides state-of-the-art training for all new Correctional Officers. The academy provides instruction in law and legal liability, arrest and control tactics, firearms, mental health and human behavior, American Heart Association CPR and First Aid, safety and security, and many other operational topics. This course is certified by the Illinois Law Enforcement Training and Standards Board.
The Corrections Emergency Response Team (CERT) is made up of an elite tactical unit of Deputies and Supervisors, who are specially trained to respond to any and all critical incidents within the Jail. CERT members are also trained to respond to other incidents that occur outside of the Jail as deemed necessary by the Sheriff, and assisting with bringing them to a successful conclusion.

The Team consists of 32 members; both male and female. Each Team member was selected through a detailed process. Considerations for selection included daily work performance, specialized skills and knowledge, prior experience and training, experience within the Sheriff’s Office, a teamwork mentality as well as a positive attitude and the desire to expand their knowledge and growth within the Department. Team members include Supervisors, Field Training Officers, Gang Specialists, Booking Leaders, and Specialty Instructors.

Each Team member receives a minimum of 8 hours of specialized training every other month in addition to the standard in-service training that all deputies receive on a regular basis. This training allows each Team member to learn new skills as well as become more proficient with their current skill set so that they can safely and effectively handle any emergency situation that they may be faced.

The specialized training that the CERT Team receives covers a variety of topics, such as Verbal Judo, de-escalation techniques, CPR / First Aid; less lethal uses of force such as Oleoresin Capsicum (O.C) spray, Taser X26, Electronic control Devices as well as soft empty hand control tactics. The Team also trains on areas of fire safety and building evacuations, high risk/high profile inmate transports, crowd and riot control, hostage negotiations and hostage rescue. Other areas of training that are regularly covered are Forced Cell Moves of barricaded / suicidal inmates, medical and mental health issues of inmates, defensive tactics, and also deputy health, wellness and fitness.
Corrections

CERT

This year we continued our focus on individual leadership and establishing a CERT member having “Tactical Command” during any planned/non-spontaneous situations. We also made sure that all Team members received the exact same training, by the same group of instructors, to maintain consistency throughout the Team. Communication and plan development were also key areas of instruction this past year.

Unique training this year included training at a local fire station, complete with a fire tower. The team trained with the fire department on building searches and rescue in dark conditions with heavy smoke.

We have developed and practice all special tactics with the focus on minimizing the risk of injury to the inmates, visitors and staff members.
Central Warrants and Transport Division

The Central Warrants/Transport Division is responsible for the service of DuPage County warrants both in and outside of the county, and the completion of out-of-state extraditions involving individuals arrested on DuPage County warrants. In 2019, the unit completed 41 out-of-state extraditions.

The Transport Unit is comprised of deputies responsible for the transportation of inmates housed at the DuPage County Correctional facility to any of the following locations: Courts in various jurisdictions, medical and dental facilities, any transport ordered by the court. Transport officers are assigned daily pick-ups at other law enforcement agencies within the county, as well as agencies in the surrounding counties of DuPage. In 2019, the Transport Unit moved 1945 males, 425 females and 21 juveniles, for a total of 2391 prisoners moved. The breakdown of dispatches includes:

- Court Orders/Writs: 527
- Warrant Pick-Up: 1207
- Medical/Dental: 124
- Stateville Correctional Center: 273
- Logan Correctional Center: 33
- Juveniles: 21
- Out of state extraditions: 41
The Central Warrants civilian support personnel are responsible for the following:

- Entering all warrants assigned to this Sheriff’s Office into the state LEADS system, as well as removing warrants after service or court ordered quashing and the validation of active warrants
- Maintaining all warrant files, answering LEADS hits from others law enforcement agencies, confirming active warrants
- Disseminating court and bond information to various law enforcement agencies for individuals who have posted bond
- Coordinating with the DuPage County States Attorneys Office on out of state extraditions

Coordinating and assigning pick-ups for the transport deputies.

The Central Warrants Division civilian support personnel process warrants issued by the courts, those received via the mail from other municipalities, out-of-county, and juvenile warrants.

In 2019, 11,251 warrants were issued by the court for processing by the Central Warrants Division. A total of 7228 warrants were served.
Receiving & Discharge

The Receiving and Discharge (R & D) Office is responsible for processing all of the inmates brought into the DuPage County Jail prior to their release; and to maintain all of the files for those inmates currently incarcerated in this facility. The inmate admission procedures are the foundation for an inmate’s incarceration. These procedures are designed to ensure the legality of the inmate’s commitment and that the conditions of confinement to which the inmate is assigned are appropriate; while maintaining safety and security within the DuPage County Jail.

The Receiving and Discharge Office is also responsible for warrant requests, from other agencies, when the Warrants Division is closed. The R&D personnel work closely with surrounding jurisdictions and the Illinois Department of Corrections to make sure transport orders are received for court appearances and that credit for time spent at other facilities is accurately calculated during sentence calculations.

The Receiving and Discharge personnel handle all incoming calls and address questions from the public concerning incarcerated inmates. The Sheriff’s Office has created a website for the general public that contains all of the pertinent information relating to an inmate’s incarceration; bond amount, custody holds, mail regulations and visitation rules and regulations. You may visit the Sheriff’s Inmate Reference Information System (S.I.R.I.S.) website by clicking on the S.I.R.I.S. link at www.dupagesheriff.org.

Booking Process

The DuPage County Sheriff’s Office utilizes the Offendertrak Corrections Inmate Management System to provide a centralized repository for offender information from the initial intake through the final stage of transfer or release of an inmate. This system uses a series of guided workflows to generate a computer record of the inmate’s arrest information, bond amount, booking photo, demographics (personal information), medical history, identifying marks (i.e. scars or tattoos), street gang affiliation (if applicable) and personal belongings; which includes both clothing and valuable items property.

The processing of an inmate into this facility includes the intake procedure, the medical workflow, the pre-booking, the photo, the booking and an ink thumb print on the print jacket. Each of these steps is necessary to complete a booking. A civilian booking officer is responsible for entering the information provided by the inmate into the Offendertrak system. After all of the information has been entered into the system, the booking officer will print out the booking jacket, medical questions and property sheet. The inmate will then verify all of the information and sign each form accordingly. The inmate will also be issued a copy of the inmate rules and regulations, inmate emergency procedures, sexual abuse/assault prevention and intervention information, and release preparation - community resource guide. All of this information is then placed into the inmate’s file folder which will be maintained in the R&D Office during their incarceration. After the booking process is complete, the inmate is dressed into a jail uniform and housed in the receiving area.

In 2019, the DuPage County Jail processed a total of 9,305 inmates (6992 Males and 2313 Females).
Receiving & Discharge

A.F.I.S. (Automated Fingerprint Identification System)
The processing of an inmate into this facility also includes the taking of fingerprints utilizing A.F.I.S. (Automated Fingerprint Identification System) LiveScan machines. These state-of-art machines are linked to both the Illinois State Police and Federal Bureau of Investigation fingerprint databases, which assist in completing fingerprint analyses of every inmate taken into Sheriff’s Office custody. The compiling of such information helps determine the inmate’s identity, aliases as well as their current/past criminal history.

Release Process
All inmates are entitled to a timely release whether the inmate has posted bond, been found not guilty, ordered released by a court of competent jurisdiction, completed a sentence, or when their sentence has been modified by the court. All inmates prior to release from this facility or transfer to another facility are rerun through the system for possible outstanding warrants. All releases shall follow standard procedures to ensure proper documentation of the release, the collection and return of correctional center property issued during incarceration, the collection and storage of records related to the inmate’s confinement, and the return of the inmate’s personal belongings and funds. Upon the release of an inmate the booking file is forwarded to the Records Division.

Assisting outside Law Enforcement Agencies/ Circuit Court
The DuPage County Sheriff’s Office, as the top Law Enforcement Agency (LEA) of the county, assists other outside LEAs (intra-county, inter-county, State and Federal) as well the 18th judicial Circuit Court, with the exchange and/or gathering of pertinent information. Such information as prisoner arrests, prisoner detention, prisoner transport and prisoner court attendance is conveyed on a daily a 24/7 schedule in a real-time, effective and efficient professional manner.
Receiving & Discharge

Inmate Commissary Service

When inmates are processed into the DuPage County Correctional Center, any United States Currency that they have in their possession is taken by the booking staff and deposited into an account to be used during the inmate’s incarceration. The DuPage County Correctional Center outsources the processing of commissary orders to the KEEFE Network. Each week, every inmate has the opportunity to submit a commissary order by completing a scantron form. After the orders are processed by the KEEFE Network, they are delivered to the DuPage County Correctional Center where they are distributed to the inmates. Inmates are allowed to purchase items from an approved Commissary Menu such as personal hygiene items, snacks and undergarments. All correctional center services such as medical appointments, prescription co-pays and haircuts are deducted from the inmate’s account. The revenue generated from the sale of commissary is used to purchase items such as books, computers and recreational equipment that benefit the inmate population; thus reducing the use of funding provided by the taxpayers of the county.

Total Commissary Orders: 14,194
Total Commissary Sales: $589,712.05

The inmates at the DuPage County Correctional Center purchase phone time using the PCS/GTL phone system. This phone system allows inmates to purchase time by removing the money directly from their inmate account; while also permitting the inmate to purchase time on a daily basis. Each inmate has a personalized pin number for gaining access to the phone system and placing a telephone call. Inmates are also allowed to check the balance of their inmate account using the new phone system.
Patrol

The Patrol Division of the DuPage County Sheriff’s Office is the “backbone” of the Law Enforcement Bureau, providing 24-hour police services to more than 104,000 unincorporated residents as well as the greater DuPage County population of nearly one million residents.

For the purposes of patrol operations, the nine townships in the county are divided into 36 sectors. These sectors are combined to form patrol areas, or “beats,” based on the analysis of the severity and frequency of calls for service. To ensure continuous patrol coverage and make the most efficient use of manpower, three patrol shifts cover each day. These shifts are arranged to overlap during the peak activity times or periods that regularly have a higher volume of service calls. In 2019, the Office handled a total of 43,515 calls for service.

The functions and objectives of the division include:

- Crime prevention
- Calls for service responses
- Traffic law enforcement and education
- Offender apprehension
- Evidence collection and preservation
- Domestic violence intervention
- Civil dispute mediation
- Civil unrest order maintenance
- Disaster and emergency services
- Preliminary criminal investigations
- Civil process service
- Court testimony and trial preparation
Patrol

In addition to their regular duties, patrol deputies assisted municipal, state, and federal agencies on more than 2,261 incidents in 2019, ranging from minor traffic incidents to homicides.

Deputies are also an integral part of many regional taskforces within DuPage County:

- Illinois Law Enforcement Alarm System—State-wide Patrol Mutual Aid
- Region IV Weapons of Mass Destruction Team
- SPEAR — Sexual Predator Enforcement Apprehension and Registration
- Department of Homeland Security
- U.S. Marshals Fugitive Task Force
- M.E.R.I.T. — Metropolitan Emergency Response and Investigations Team
Patrol

The Patrol Division also provides support under mutual aid agreements, to local and municipal police departments. This support includes patrol manpower and specialized units such as:

- Hazardous Device Unit (Bomb Squad)
- Canine Team (K-9)
- Patrol Evidence Technicians
- Crisis Intervention Team

Traffic safety and enforcement is a large part of the division’s responsibility, resulting in the issuance of 3,286 traffic citations and 2,229 warning notices in 2019. The division investigated 1,600 traffic crashes and 6 fatalities in 2019. The division also plays an essential role in the DuPage County Comprehensive Emergency Management Operations Plan in association with the County Office of Emergency Management. The plan provides for the continuity of government services during severe weather, natural disasters, civil disturbances, and other unusual occurrences.

As a part of an aggressive crime prevention program, patrol deputies routinely advise residents through crime prevention alerts to residences and businesses to inform them of conditions noted that might lead them to becoming a target of criminals.

During 2019 deputies served 1,128 domestic violence orders of protection, more than 1,384 civil court orders, and conducted 78 sex offender compliance checks. They also made more than 588 traffic, DUI, misdemeanor, felony, and warrant arrests. Included in the total arrest count are 41 arrests for DUI.
Canine Unit

The DuPage County Sheriff’s Office Canine Unit completed its 37th year of operation at the end of 2019. The Canine Unit functions with four handlers and five canines. Each team certifies bi-annually in compliance with Sheriff’s Office policy and in accordance with United States Police Canine Assoc. standards. The United States Police Canine Association (U.S.P.C.A.) is the largest law enforcement canine association in the United States. In addition to being members of the United States Police Canine Association, the bloodhound handlers are members of the North American Search Dog Network (NASDN) and the explosives detection dog handler is a member of the International Association of Bomb Technicians and Investigators (I.A.B.T.I.).

Sheriff’s Deputies are assigned to the Canine Unit as a collateral duty assignment and perform canine functions in addition to their primary assignment, either in the Patrol Division or Court Security. Canine teams have an on-call status for emergencies when a team is not on regular duty.

The Sheriff’s Office Canine Unit has the only explosives detection dog, human remains detection dog and bloodhounds in DuPage County. These uncommon disciplines are utilized by nearly every law enforcement agency in DuPage County as well as adjacent counties and federal agencies. The Canine Unit as a whole performed 1510 canine related duties, many of which required these unique disciplines and the unit also assisted outside agencies with a multitude of different services.

All the K9 teams routinely take part in public demonstrations for school groups, boy scouts, girl scouts, large events like the Sheriff’s Safety Saturday, special needs groups, children’s career days, homeowner’s association meetings and other similar community events. The canine teams are generally assigned to central areas of the County in order to expedite their arrival to any emergency that their specific skills can be of use. The teams receive a minimum of 24 hours of training per month, which is the recommended minimum standard in the industry. All training is conducted by the Office’s certified trainer or a recognized trainer that has been approved.
Office of Professional Standards

The Office of Professional Standards and Conduct was started in 1997. The Office of Professional Standards and Conduct’s mission is to foster and monitor integrity and professionalism among the DuPage County Sheriff’s Office members and activities. It acts as a fair and impartial entity, independent of any Bureau, to accomplish this mission and report the true facts.

The Office of Professional Standards and Conduct, commonly referred to as OPS, is headed by a Director appointed by the Sheriff and includes command staff representative from each bureau. The Director reports directly to the Sheriff on the Office’s activities and investigations. The Director has the ability to request assistance from other Office personnel should the need arise.

Responsibilities of the Office of Professional Standards and Conduct are internal affairs investigations, the early warning system, use of force reviews, on the job injury documentation, discriminatory practice investigations and vehicle pursuit reviews. In addition, the Director of Professional Standards and Conduct serves as the central records depository for all disciplinary records, injury records, outside employment, and Inspectional Services. The Director is ultimately responsible for ensuring the integrity of the Office. The Director of Professional Standards and Conduct is the liaison with the States’ Attorney’s Office and Merit Commission in matters concerning discipline and external investigations of Office members.

An internal investigation is generally initiated by either an internal or external complaint against a member of the Sheriff’s Office. A resident or employee can call, send a letter, email a complaint anonymously or fill out a complaint form and it will be accepted and thoroughly investigated. A report is then generated to disclose the full facts of the independent investigation that was conducted.
Complaints and Internal Affairs Investigations

<table>
<thead>
<tr>
<th>External</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Citizen Complaint</td>
<td>4</td>
</tr>
<tr>
<td>Sustained</td>
<td>0</td>
</tr>
<tr>
<td>Unsubstantiated</td>
<td>0</td>
</tr>
<tr>
<td>Unfounded</td>
<td>4</td>
</tr>
<tr>
<td>Exonerated</td>
<td>0</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Internal</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Directed Complaint</td>
<td>68</td>
</tr>
<tr>
<td>Sustained</td>
<td>57</td>
</tr>
<tr>
<td>Unsubstantiated</td>
<td>1</td>
</tr>
<tr>
<td>Unfounded</td>
<td>4</td>
</tr>
<tr>
<td>Exonerated</td>
<td>6</td>
</tr>
</tbody>
</table>

Biased Based Policing Complaints

<table>
<thead>
<tr>
<th>Complaints From:</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Traffic Contacts</td>
<td>0</td>
</tr>
<tr>
<td>Field Contacts</td>
<td>0</td>
</tr>
<tr>
<td>Asset Forfeiture</td>
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</tr>
</tbody>
</table>
Hazardous Devices Unit

Calls for Service
In 2019 the Hazardous Devices Unit (HDU) responded to the following calls. The breakdown is as follows:

- Class 1.1B commercial explosives - 0
- Class 1.3 commercial fireworks or commercial - 10
- Class 1.4 consumer fireworks – 50
- Outside training/public display - 9
- Military hand grenades/ordnance - 8
- Suspicious package/suspicious incidents - 10
- Searches and security sweeps - 19
- Collaborative training (other agency/unit - 10
- Improvised explosive devices/pipe bombs - 4
- Criminal damage to Property - 0
- Chemical reaction bombs - 0
- Recovery of powders (flash/black/double based)- 7
- Hoax devices - 2
- Military or marine flares/gas - 0
- Magazine/bunker State inspection 3
- Explosive license applications 15
- Flash powder IED - 7
- Render safe procedure / explosives disposal - 3
- Hazardous materials disposal - 1
- Post blast Investigation - 3
Hazardous Devices Unit

Unit Personnel
The unit is currently comprised of four federally trained and certified hazardous devices technicians. All four members are also certified as level 1 hazardous materials operators, federally certified post blast investigators, certified evidence technicians, and HME (homemade explosive) techs. The unit is also part of the FBI stabilization team. We currently have 3 members waiting to go through the federally trained certification program to be certified bomb technicians.

There are also specialties within the unit. Several techs are certified explosive breachers, meth lab techs, large vehicle bomb ETs, person borne IED specialists, certified robot operators and x-ray operators.

The experience of a member of the unit varies from 15 years to 19 years of service.

The Unit is also supported by two explosive detection K9 which is normally assigned to the Courthouse.

Several of these incidents created statistics in multiple categories. For example, if a suspect had class 1.3 and 1.4 fireworks along with flash powder IEDs, it was counted as three separate objects. The number of calls for service for the last five years has remained between 120 and 164.
Hazardous Devices Unit

Hazardous Device and Explosives Unit Mission

The mission of the DuPage County Sheriff’s Office Bomb Squad is to provide and render safe response capabilities, post blast investigation expertise, and other explosive related expertise, while ensuring the protection of lives and property and the prosecution of explosive or other hazardous device related crimes.

The competent public safety bomb technician will be trained and proficient in performing the following duties and responsibilities:

- Render safe and disposal of suspected IEDs, incendiary devices, explosives, explosive materials (as defined by BATF), pyrotechnics, and ammunition.
- Provide for legal, proper and safe transportation, disposal and/or storage of explosives and other items referred to above.
- Conduct bombing crime scene investigations.
- Collect and preserve evidence.
- Prepare and provide courtroom testimony.
- Store, maintain and inventory bomb squad equipment.
- Provide technical support to special operations.
- Provide dignitary protection.
- Prepare and participate in explosive related training programs.
- Maintain and be familiar with a library of FBI technical and intelligence publications, Federal Explosives Laws and Regulations, and other explosive related materials.
- Compile and report technical training liaison with other state and local bomb squads, explosive detection canine units, Special Operations units, military EOD units, federal agencies, and professional associations.
- Compile and report technical data on explosive related incidents to the ATF, Bomb and Arson Tracking System (BATS).
- Develop agency emergency response plans for bomb threats and explosive related incidents.
- Develop and promulgate bomb threat awareness and safety programs for public and private organizations.
- Report found or recovered military ordnance to military EOD units.
Hazardous Devices Unit

Training

All members of the Unit are certified through a rigorous six week resident training course through the FBI at the Hazardous Devices School at Redstone Arsenal Army Base in Huntsville, Alabama. All civilian bomb technicians in the United States are trained through this program. Currently there are approximately 2,500 certified bomb techs in the United States distributed among 400 units nationally.

Every three years the techs are required to return HDS to be tested for recertification over a 40 hour program.

All technicians are also required to attend a 40 hour program applicable to the mission each year. This training is available from several sources including the FBI, BATF, Department of Energy, Department of Homeland Security and other federal agencies. All of this training is paid 100% by the federal government. The unit conducted in-house training twice monthly. Local FBI and BATF bomb techs and explosive experts regularly attend, or provide training to our Unit. The Unit is also an active participant in the Great Lakes Bomb Technicians Association and regularly attends training meetings at various local sites. LEAS (Illinois Law Enforcement Alarm System) hosts meetings in Urbana of the thirteen Illinois bomb squad commanders to discuss mutual aid, cooperative training and funds procurement.

Community Training and security sweeps

The Unit is now part of the FBI stabilization Team which also works with the Department of Energy. The unit trains once a month with this federal team. Each member of the team is required to attend a 2 week program in New Mexico with the US Department of Energy.

The Unit is regularly requested to provide educational presentations and security sweeps by various Community entities.

Some of the educational appearances made by the Unit included; the Sheriff’s annual Safety Saturday, the Explorer Posts of the Naperville, Plainfield and Romeoville Police Departments to provide training in the capabilities of the Hazardous Devices Unit.

The Unit provided an evening of training to the Sheriff’s Citizens Police Academy.

Wheaton Academy High School Criminal Justice winter term class.

Hinsdale Central High School Criminal Justice Club.

Mid-West University in Downers Grove- Security Team, Suspicious package training

The Unit has maintained mission readiness through a collaborative relationship with local offices of the Federal government. In 2019, they conducted training scenarios with the FBI, ATF and Department of Energy.

Bunker and explosive magazine

The bunker, explosive magazine and blasting cap magazine were recently inspected by the Illinois Department of Natural Resources division of Mines and Minerals and passed certification.
Detective Division

The DuPage County Sheriff’s Office Detective Division is responsible for following up on crimes reported to the Sheriff’s Office and to assist patrol on a call out basis when requested. The division operates a 24/7 hour response by having on duty detective coverage weekdays from 0730hrs-0100hrs, weekends from 1500hrs-0100hrs and a rotating on call detective duty. Assistance is also provided to other law enforcement agencies both inside and outside of DuPage County. The division is staffed by seventeen detectives, four sergeants, one civilian and one detective commander reporting directly to the Deputy Chief of the Law Enforcement Bureau.

The Detective Division general investigations are organized into two teams, the north team and the south team. This part of the division handles general case investigations, special victims’ investigations, domestic violence, property crimes, vice crimes and financial crimes investigations. The sergeants assigned to the division are responsible to review the patrol cases and determine if any follow up is required by a detective. If follow up is required the sergeants will assign the case to a detective for proper investigation. Juvenile Operations, Forensic Investigations Unit, The Digital Forensic Investigations, and Cold Case Unit are also under the directions of the Detective Division.

The Detective Division was assigned thousands reports for review in 2019. Of those cases reviewed hundreds were assigned to a detective for criminal investigation resulting in misdemeanor and felony arrests.

In the event of a major investigation by the division the sergeant will assign a primary detective as well as a secondary detective to the case. This ensures that one detective is not overtasked and that case moves quickly towards closure. All detectives currently assigned to the Division are tenured and have hundreds of hours of specialized training in areas including: homicide, juvenile, interview and interrogation.
In August 2019 the Division responded at approximately 12:05 a.m. on the 30th to a vehicle vs. pedestrian accident that had just occurred near the intersection of Roosevelt Road and Addison Avenue in unincorporated Lombard. The victim, unidentified at the time, was transported to the hospital where he was pronounced deceased. The victim did not have any identification on him but with the release of a photo and bulletin to local law enforcement, a possible name was given and the victim was ultimately identified as Robert Szabo, 59 years old. Notification was made to Robert Szabo’s father who he had lived with in Glen Ellyn.

The witness at the time described a white pick-up truck with yellow lights on top heading eastbound on Roosevelt Road. Based on the utilization of red light cameras and video surveillance cameras, DCSO was able to release what was believed to be a still photo of the suspect vehicle.

Several months later, a new witness had come forward with suspect information. The witness information led to the suspect which led to the location of the suspect vehicle. A search warrant was completed and evidence collected at the scene matched evidence on the vehicle.

The Division worked closely with the Forensic Investigations Unit (FIU) to get evidence processed quickly to the smallest detail.

Ultimately, Luciano Pantaleon, 50 years old, from Berwyn, IL was charged with Leaving the Scene of an Accident Causing Death, a Class 1 Felony. Case is pending trial. Case 19CF2739.

Suspect’s booking photo
Detective Division

Juvenile Operations

The Juvenile Operations component is responsible for the creation and implementation of juvenile crime prevention programs. At present, the Sheriff’s Office has 37 certified Juvenile Officers within the Law Enforcement Bureau.

In 2019, 65 juvenile cases were closed by arrest (includes Patrol, Court Security and Detectives). This arrest action includes releasing juvenile to parents, formal and informal station adjustments, ordinance arrests, direct filing to court, incarceration and the issuance of juvenile arrest warrants.

The juvenile files are purged quarterly and the records of those juveniles turning 18 years of age are destroyed. During the calendar year 2019 the juvenile files, located in the secure file cabinet within the Law Enforcement Bureau’s Patrol Division, were purged four times of any individuals reaching the age of eighteen. The files were purged on March 20th, June 15th, November 30th, and December 30th, 2019.
Detective Division

FIU

The Forensic Investigation Unit provides crime scene investigations and all related forensic functions to the citizens of DuPage County. The Forensic Unit also handled all vehicle seizures for the Sheriff’s Office, and is responsible for the Evidence and Recovered Property Section.

The Forensic Investigation Unit Sergeant served as the Commander of the Forensic Units of the Major Crimes Task Force (MCTF), Felony Investigation Assistance Team (FIAT), DuPage Auto Crash Reconstruction Task Force (DuCART), and DuPage County Fire Investigations Task Force until they were absorbed into the Metropolitan Emergency Response Investigations Team (MERIT). The Forensic Investigations Unit Sergeant now serves as Commander of the Forensics Division inside MERIT. All members of the Sheriff’s Office Forensic Investigations Unit is part of MERIT.

At the end of 2019, the Division consisted of 1 Sergeant, in command of 6 FIU Detectives, and one civilian Staff Assistant. The SPEED (or DFI) Unit was part of Forensic Investigations until January of 2019.

The Forensic Unit handled over 1,543 assignments in 2019. A breakdown of assignments is attached to this report.

The Forensic Unit members attend and assist on all autopsies at the DuPage County Coroner’s Office of which there were 351 performed.

The Forensic Unit also assists any Village, Town, City and Task Force within the County as requested. The Unit assisted outside agencies for a total of 111 assignments in 2019.

Per the DuPage County State’s Attorney Office and effective 9/9/2014, the Sheriff’s Office is no longer required to handle the notifications for article 36 Vehicle Seizures for all of DuPage County. In 2019, FIU was responsible for 10 vehicle seizure cases.

The FIU purchased new equipment in 2019 to include a new shelving for the reorganization of the Property Room, CDR new release cables, folding tables, and new freezer for Property Control. The FARO Scanner and Total Station received their maintenance and upgrades for 2019.
Training within the unit included:

Detectives Fox and Wheeler attended the CDR certified Technician training.

Sergeant Farley, and Detectives Wheeler, Crane, Comstock, and Baumbach attended Criminal Sexual Assault Training.

Detective Fox and Wheeler attended Death Investigation training.

The Forensic Investigations Unit attended the Illinois Division of the International Association of Identification.

Detective Wheeler completed her Traffic Crash Reconstructionist training.

Sergeant Farley and Detective Baumbach completed Homicide Investigations Course.

The Forensic Investigations Unit attended Mass Casualty Training.

Kristen Jordan attended the Illinois Association of Property and Evidence Managers Annual Conference.

Detectives Baumbach and Kaczkowski attended Crime Scene Technology 1 training.

Sergeant Farley completed ICS300 and ICS 400 through FEMA and completed CDR Technician Training.

Attached is a complete list of all classes attended by members of the Forensic Investigations Unit.

The Forensic Investigations Unit had two Detectives retire and one reassigned to another division in 2019. Three new Forensic Detectives were assigned from the Patrol Division and immediately began Forensic training.

Kristen Jordan maintains the Sex Offender Database for the Sheriff’s Office and coordinates the registration of Sex Offenders. 447 sex offender registrations were completed in 2019. She also leads the S.P.E.A.R. task force, a multiagency task force which monitors compliance of registered Sex Offenders.

Kristen Jordan received National Recognition for her work with the Offender Watch program in 2019.

The Evidence and recovered Property Section (ERPS) falls under the umbrella of the Forensic Division. A Civilian Staff Assistant, Kristen Jordan, handled routine daily evidence submissions and management of Property Control involving evidence storage and disposal. Kristen Jordan managed property dispositions multiple times throughout the year. Many improvements were made in the Property Room by reorganizing current and cold cases.
# Detective Division

## 2019 Forensic Investigation Assignments

<table>
<thead>
<tr>
<th>Assignment Category</th>
<th>Assignments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Murder Investigations</td>
<td>38</td>
</tr>
<tr>
<td>Sex Offenses</td>
<td>15</td>
</tr>
<tr>
<td>Robbery</td>
<td>5</td>
</tr>
<tr>
<td>Assault/Battery/Agg. Battery/Domestic</td>
<td>33</td>
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<tr>
<td>Burglary</td>
<td>93</td>
</tr>
<tr>
<td>Home Invasion</td>
<td>6</td>
</tr>
<tr>
<td>Burglary to Auto</td>
<td>87</td>
</tr>
<tr>
<td>Theft</td>
<td>6</td>
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<tr>
<td>Auto Theft</td>
<td>25</td>
</tr>
<tr>
<td>Arson/Fire</td>
<td>29</td>
</tr>
<tr>
<td>CDTP</td>
<td>10</td>
</tr>
<tr>
<td>Trespassing</td>
<td>1</td>
</tr>
<tr>
<td>Weapons</td>
<td>9</td>
</tr>
<tr>
<td>Drugs</td>
<td>1</td>
</tr>
<tr>
<td>Traffic/DUI/Hit &amp; Run</td>
<td>6</td>
</tr>
<tr>
<td>Missing Persons</td>
<td>0</td>
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<tr>
<td>Sex Offender Registrations</td>
<td>447</td>
</tr>
<tr>
<td>Crash Investigations</td>
<td>64</td>
</tr>
<tr>
<td>Assist Other Agencies</td>
<td>111</td>
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<tr>
<td>Coroner Autopsy Assists</td>
<td>351</td>
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<tr>
<td>Lost/Found Property</td>
<td>9</td>
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<tr>
<td>Death Investigations</td>
<td>111</td>
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<tr>
<td>Sick/Injured</td>
<td>5</td>
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<tr>
<td>Civil/Admin Duties/Rx Box</td>
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<tr>
<td>Suspicious Incidents</td>
<td>12</td>
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<tr>
<td>Vehicle Seizures</td>
<td>7</td>
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<tr>
<td><strong>Total Assignments</strong></td>
<td><strong>1543</strong></td>
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</table>
Detective Division

Digital Forensic Investigations

In August 2019 the DuPage County SPEED Unit Officially became the Digital Forensic Investigations (DFI) Unit. DFI routinely provides forensic examinations on computers and cell phones for the Sheriff’s Office as well as any Law Enforcement agency within the County to include the Children’s Center, Probation Department, DUMEG, the Illinois State Police, and occasionally jurisdictions from neighboring Counties. Approximately 369 cases were handled, involving 636 computers and cell phones processed. The cases examined include Murders, Death Investigations, Child Pornography, Indecent Solicitation of Minors, Sexual Assaults, Robberies, Burglaries, Drug Investigations, and Identity Thefts. Of the 636 items analyzed, 140 items were investigations from the Sheriff’s Office, and 496 items were investigations from outside agencies.

In July the Metropolitan Emergency Response and Investigation Team (MERIT) was created. This is a conglomeration of all of the Law Enforcement agencies within DuPage County and allows us to more easily share Special Investigators and equipment. The Digital Forensic Unit (DFU) was one of the components created and has investigated several of the above crimes. Of the 496 items above, 148 items processed were done by DFI for the MERIT DFU. In addition to that, there are DFU labs in Lisle and Elmhurst. The Lisle DFU lab processed 29 items and the Elmhurst lab processed 2 items. A breakdown of assignments is attached to this report.
Detective Division

Senior Social Worker Services

The DuPage County Sheriff’s Office receives Calls for Service on domestic related problems on a daily basis. Calls for Service for domestic related problems reflects the most common reason for a call to a home in our county.

In response to these incidents, the Senior Social Worker conducts follow-up contacts with individuals and families. He offers residents support and information to assist them meeting their needs. The goal for follow-up services is to reduce the trauma of domestic troubles and to help families develop plans so such events do not happen again.

Senior Social Worker Supplemental Reports completed in 2019:

```markdown
<table>
<thead>
<tr>
<th>Type of Call</th>
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<tr>
<td>Domestic Battery calls (0486)</td>
<td>282</td>
</tr>
<tr>
<td>Domestic Trouble calls (7701)</td>
<td>452</td>
</tr>
<tr>
<td>Violations of Orders of Protection calls (7736)</td>
<td>18</td>
</tr>
<tr>
<td>Juvenile Problems and Runaways</td>
<td>68</td>
</tr>
<tr>
<td>Attempted suicide, sick persons, elder abuse, and misc.</td>
<td>34</td>
</tr>
<tr>
<td>Total Follow-ups Documented in 2019</td>
<td>854</td>
</tr>
</tbody>
</table>
```

In addition: Assist to State Police: 79 FOID & CCL Surrender contacts resulted in completed surrenders of revoked cards.
Detective Division

Cold Case Unit

The Cold Case Unit of the Sheriff’s Office is responsible for investigating any unnatural death or violent crime against persons that has not been resolved, generally, but not necessarily always, in a period that exceeds one year and is not actively being investigated. Solvability factors are applied to suspended cold cases to assist in identifying cases that can be reopened and actively investigated.

In 2019, the Cold Case Unit was supervised by Sergeant Delelio and later Sergeant Wayda. Det Chiesa is assisted by Det Molzahn who both work on Cold Cases however their primary duty assignment is that of a current case detective.

1940’s 3
1950’s 2
1960’s 4
1970’s 26
1980’s 9
1990’s 4
2000’s 3
Total: 52

As 2019 came to a close the Sheriff’s Office currently has fifty unsolved cold case murders and two missing person cases. The numbers of cold cases has declined in each decade since the 1970’s; with the 1970’s being an anomaly when comparing thirty years before and after that decade. Advances in investigative techniques, such as investigators interview and interrogation skills, along with technological advances in the areas of electronic tracking and data recovery via computers and cellular devices have changed drastically. Additionally, crime scene processing and evidence collection procedures have advanced significantly. Lastly, and along with the aforementioned advances, the ongoing progress in the field of Forensic Science, specifically, the advances in DNA testing, certainly contribute to the higher rate of solved homicides as demonstrated in the Kristina Wesselman case.
Detective Division
Cold Case Unit

Debbie Fijan-Date of Murder February 11, 1966:

The Debbie Fijan murder case remains an open/suspended investigation. The suspension status is due to no current leads to follow and other case priorities. Debbie was murdered and her body was found on the shoulder of Lies Road east of Fair Oaks Road in Unincorporated West Chicago.

In November of 2012 we met with Assistant State’s Attorney Tim Diamond and reviewed Debbie’s case. Case strategy and research ideas were discussed and the State’s Attorney’s Office has agreed to assist with research.

As mentioned in the 2011 report, Bode Technologies was utilized to attempt DNA extraction from a suspects clothing and from Debbie’s clothing. In March of this year, Bode Technologies completed their DNA work and reported that they were unable to locate the victims DNA on a pair of underwear that we submitted.

In late December 2012, the Cold Case Unit contacted the Smithsonian Institution’s Feather Identification Laboratory. The Feather Identification Laboratory has agreed to review feathers from this case that may tie a suspect to a stuffed duck found with Debbie’s body. We have sent this feather evidence to the Feather Identification Laboratory.

In June of 2014, then Det. Wayda traveled to Missouri to attempt to interview Loren Schofield. In 1966, Schofield was originally charged with Debbie’s murder, however the Grand Jury failed to indict him and he was released. We were able to make contact with Schofield at his residence and a brief discussion took place. Schofield stated that he would consider a more in depth interview after first consulting with an attorney. Schofield never contacted our office and attempts to contact him have been met with no return calls or correspondence from him.

There were no viable leads on this case in the last 3 years and all physical evidence has been worked by our laboratory or outside laboratories with no leads obtained.

This case is remains suspended for the 2017 year pending any new information.
Detective Division

Cold Case Unit

Linda Sue Rhein: Opened 2013 - Date of Murder: July 18, 1979:

Linda Sue Rhein was stabbed to death and her body was either placed or her death wounds occurred on 87th St. east of Madison St. A main suspect in her murder is her boyfriend, William Baker. Baker was interviewed multiple times, failed a polygraph exam, however he never confessed. Baker was the last person known to see Linda, he was driving her car and there was blood in her car and in trunk (small amounts). He admitted to a physical fight the weekend she was last seen alive.

Then Detectives Wayda and Molzahn continue to investigate the case. In July of 2014 they traveled to Michigan and interviewed Tim Watts, who is an inmate in the Gus Harrison Correctional Facility. Additionally, they traveled to central Illinois to conduct interviews and research.

A meeting was held with the DuPage County Crime Laboratory and a review of physical evidence was conducted. It was decided that the available evidence will be prioritized and then submitted in three waves. The first wave of evidence was submitted and is being actively worked on by the lab.

During 2015, the above stated crime laboratory work yielded one significant lead. A DNA profile of a person previously unknown to this case was uncovered by our crime laboratory from a blood stain recovered from the back seat of the victim’s vehicle. The DNA profile matched that of a convicted offender who is currently in the custody of the Illinois Department of Corrections. Then Detectives Molzahn and Wayda interviewed this person at Dixon Correctional Center and he has denied involvement in the crime. He admitted knowing another person of interest in the case; William Baker.

During 2016, multiple items of physical evidence were submitted to Bode Laboratory. Upon completion of one phase of testing at Bode the evidence was sent to the F.B.I for additional mitochondrial DNA testing. Detective Sergeant Wayda maintains contact with the Rhein family.

2017: The second phase of selecting hairs for mitochondrial DNA testing by the DuPage Lab was complete. Those deemed suitable for further testing were selected and sent to the F.B.I. crime lab in 2018.

This case remains open.
Detective Division  
Cold Case Unit

Lorraine Bieze-Date of Murder: August 31, 1982:

Lorraine Bieze was found deceased near the railroad tracks off of Munger Road near the Pratt Wayne Woods Forest Preserve. Bieze was sexually assaulted and her cause of death was strangulation.

A review of the case was conducted in late 2011 and early 2012. There is DNA evidence available and Doug Saul advised that the DNA developed by our laboratory is sufficient to exclude suspects; however there is not a complete profile to enter into C.O.D.I.S.

We have met with both Lorraine’s mother and her sister in attempts to generate leads. We are in the process of re-interviewing potential suspects and to obtain DNA samples from them for comparisons by our crime laboratory. One suspect in Lorraine’s murder died in 2003. Then Det. Wayda was able to obtain biopsied tissue blocks from the hospital where this suspect died in attempts to obtain his DNA. These medical samples were found to be unusable due to their storage in the chemical Formaldehyde. Then Det. Wayda was able to obtain DNA from the suspect’s brother and that DNA did not match DNA recovered at the crime scene.

Due to the DNA evidence and availability of persons of interest the solvability of this case warrants ongoing investigation. At this time Bieze’s case is considered open.

In 2016, Then Detectives Wayda and Molzahn met with Bieze’s family and two persons of interest were developed that will require follow-up. The time frame for this follow-up to begin is by the end of the second quarter of 2017.

These follow ups have yet to be completed due to case load priority of current cases.

This case is considered open.
Detective Division
Cold Case Unit

Kenyon Stapley-Missing Person-Last seen in August of 1993:

Keyon Stapley was last seen at his home in August of 1993. Keyon did not leave a note indicating his whereabouts and there was no apparent crime scene. Stapley’s wallet and keys were found on his dresser and his vehicle was parked in his attached garage. Stapley’s adopted son admitted to being in the home the day Stapley was last seen alive and he also failed a polygraph.

Det. Sergeant Wayda has been in contact with a woman who was Stapley’s girlfriend at the time he went missing and she claims they were engaged.

2015: Then Det. Wayda has worked with Stapley’s fiancée and spoken with Stapley’s daughter and his attorney to attempt to gain traction in this case. Det. Wayda and Det. Molzahn interviewed Stapley’s son and he refused to provide a DNA sample for CODIS-Unidentified Human Remains Database. Stapley’s family states they are convinced their father committed suicide, even though there is was no obvious reason he would have. We will attempt to obtain DNA from Stapley’s daughter for the database.

2016: Then Detectives met with Stapley’s attorney and it was learned that Stapley was having financial difficulties and had several lawsuits pending against him. Additionally, based on evidence at the scene and the newly learned information the unit plans on seeking the assistance dive teams to search local ponds and lakes for Stapley’s remains. An interview is also needed of Stapley’s foster son, Michael Brown, who was the last person known to have been in Stapley’s presence before his disappearance. Stapley’s case information was entered in to NamUs as a missing person case. Efforts to obtain DNA from Stapley’s daughter are underway to complete the NamUs entry.

2017: DNA from Stapley’s sister Mary Spieth was obtained however for an entry into NamUs DNA will still need to be obtained from his daughter. Efforts are under way to search the bodies of water in Hidden Lake Forest Preserve. Stapley was an avid diver and the thought is he may have intentionally committed suicide.

This case is considered open.
Detective Division

Cold Case Unit

Sandra Allard-Date of Murder: October 3rd, 1993:

The Sheriff’s Office responded to a fire in a townhome located at 2S760 Theresa Ct. in Oakbrook. Sandra’s body was found in the home and an autopsy revealed she had been stabbed to death. We have been in contact with Sandra’s daughter and she is interested in being included in our investigation.

One of the first steps taken on by Then Det. Wayda was to conduct a major case review with our crime laboratory. It was determined that evidence exists and then Det. Wayda submitted that evidence to our laboratory. There has been a delay in the processing of that evidence due to a shortage of personnel in the laboratory. As of December of 2015 the crime laboratory has not been able to complete the evidence work. Then Det. Wayda is working with the lab to develop a timeline for completion.

In 2015, this case was temporarily suspended due to viable leads on other cold cases.

2018: An additional case review was completed to include a review of all physical evidence. Evidence was submitted to our crime laboratory. Interviews were completed with witnesses in attempts to develop suspects.

This case will remain open for the 2020 year.
John Spira-Missing Person-Last seen on February 23, 2007:

John Spira was last seen at Universal Cable Construction in Unincorporated West Chicago, a company he is co-owner of with David Stubben. The business showed no signs of a crime scene or foul play and John Spira did not leave a note. Our office continues to investigate this case and we have been working on interviews and research of both John’s finances, as well as Universal Cable Construction.

We have followed up on three cases of found human remains in this state and none have been linked to John Spira.

Then Detectives Wayda and Mowrer traveled to Missouri in June of 2014 to conduct an interview with a person who Dave Stubben had suspicious phone contact with the weekend of Spira’s disappearance. The interview was completed and future investigation needs to be completed. The second purpose of this trip was to locate and attempt to search a large parcel of property partly owned by Stubben. Resources were arranged in the event they could gain consent to search this property, however Stubben refused to grant consent. Additional information and/or evidence would need to be developed to seek approval of a search warrant for the property.

Detective Molzahn has completed subpoenas for Spira’s finances and Universal Cable finances. Those subpoena results.

2019: Det. Chiesa is continuing his efforts to look over financial records. Chiesa has made multiple out of state visits to discuss the case reviews with persons associated with the case information. This case is open; and being actively worked.
Baby Hope discovered on August 15, 2016:

Baby Hope was a newborn found on the afternoon of August 15, 2016 by landscape workers maintaining property located at 25w445 Plamondon Road in unincorporated Wheaton, IL. The child was found in a backpack on the roadway. The exact cause of death cannot be determined however there is evidence that the baby was alive after her birth. A genealogy test revealed that Baby Hope is of Hispanic descent. DNA from Baby Hope has been entered into CODIS in hopes of locating either the mother or father. A recent pollen test of items discovered with Baby Hope determined they originated in the Southwestern portion of the United States. Efforts to contact media outlets in the southwestern states to highlight the Baby Hope case are underway.

2019: This case remains open and is being actively worked.
Community Resource Unit

The Community Resource Unit consists of five members; two Neighborhood Liaison Officers (NLO’s), one School Resource Officer (SRO), one deputy assigned to the Post Crisis Response Unit, and is supervised by a Sergeant. The unit is dedicated to resolving issues within various community groups, social service organizations, schools, homeowner’s associations, along with local businesses. The unit offers programs and services to help citizens throughout DuPage County.
Community Resource Unit

2019 Highlights:

Post Crisis Response Team

The Sheriff’s Office and the DuPage County Health Department continued their successful partnership with the State’s first ever Post Crisis Response Team (PCRT). The mission of the Post Crisis Response Team is to make contact with individuals within the community who have had frequent or high risk interactions with this Office, or other law enforcement agencies, due to known or suspected mental illness or substance abuse issues and link them to the appropriate resources. The team worked with 202 clients in 2019, a 25% increase from 2018.

Post Crisis Response is a component of our Office’s Crisis Intervention Unit (CIU) and is managed by the Community Resource Unit Sergeant. The team is made up of a Deputy Sheriff and a Masters Level Mental Health Clinician employed by the DuPage County Health.

The County continues to see a rise in heroin and fentanyl related overdoses. In response to the continued epidemic the PCRT now connects with all heroin and other narcotic related overdoses victims to offer resources, as well as provided and educating residents with Narcan.
Neighborhood Liaison Officers

NLO’s address community concerns and function as a liaison, facilitator, and coordinator of resources for our residents. In 2019, the unit addressed many community concerns, such as, neighborhood trouble or disputes, speeding autos, business concerns, tobacco sales and many more. Additionally, NLO’s deployed the Sheriff’s Speed Trailers at approximately thirty-five locations throughout the county and conducted numerous targeted patrols to address speeding auto concerns. NLO’s also assist the Patrol and Detective Divisions in their daily operations and are assigned as needs arise.

The Community Resource Unit provides follow-up services in situations that involve elderly persons who may be in need of crime prevention information or other social services. We also maintain involvement in Senior Services by attending Seniors and Law Enforcement Together (SALT) and TRIAD meetings in order to maintain a better understanding of issues affecting our Senior Citizens.

The Community Resource Unit coordinates registration for individual programs such as the Sheriff’s Program for at Risk Residents (SPARR), Lock Box, and the Guardian Program. Each of these programs are designed to assist seniors and the special needs community. Community Resource Unit members met with residents throughout DuPage County to discuss these services and enroll citizens.

Community Resource Unit members, along with our Volunteer Unit/VIPS (Volunteers in Police Service) participated in sixty community events this year. These events are generally attended by a Volunteer and a NLO and are crucial to maintaining and building relationships within the community. The Community Resource Unit also coordinated the annual Safety Saturday event, which is held at the DuPage County Fair Grounds, as well as the annual Shop with a Cop holiday event. The Community Resource Unit participated in National Night Out by visiting numerous communities and neighborhood events.

The Community Resource Unit conducted numerous presentations on topics ranging from Neighborhood Watch to Crime Prevention at various events throughout the county. These events consist of homeowner’s association meetings and specialty seminars, such as the DuPage County Senior Citizen Fair and Seniors in Law Enforcement (SALT). Furthermore, the unit tends to the approximately 100 different homeowner’s associations (HOA) located within DuPage County. The NLO's are responsible for attending and actively participating in as many HOA meetings as possible.
Volunteer Unit

The Community Resource Unit oversees a Volunteer staff of 46 individuals who assist in various functions throughout the Sheriff’s Office. The Volunteer Unit donated approximately 4,600 hours of time in 2019, which includes assisting in 1,487 weddings performed at the County’s Judicial Office Facility (JOF) that take place on Fridays. As mentioned above, the Volunteer Unit participated in sixty events throughout the county in 2019.

Additionally, within the Volunteer Unit the Office maintains a Volunteer Patrol Unit. The patrol Volunteers perform many duties, such as, residential and business security checks, assisting with traffic direction and many other duties that assist the Patrol Division. The Patrol Volunteers also perform bicycle patrol duties on the Illinois Prairie Path and Great Western Trail.

Tobacco Enforcement

The Community Resource Unit has been charged with monitoring tobacco vendors located in unincorporated DuPage County. Every year, the Community Resource Unit monitors these vendors with controlled buys. By using authorized underage youths along with deputies, we help to ensure the vendors are not selling tobacco products to minors. There are thirty-six vendors in unincorporated DuPage County and they are checked three times a year. We are happy to report that thirty-four of the thirty-six vendors were in compliance during each check in 2019.
Anonymous Crime Tip Program

Anonymous Crime Tips (ACT) is coordinated through the Community Resource Unit. ACT is a web and cellular based program that allows citizens to report crimes or crime tips utilizing text-enabled cell phones and via the Internet. Not only does ACT receive crime tips related to our office, but for all municipalities in the county. When these tips come in we work with our law enforcement partners to either work together in certain instances or act as a conduit between those agencies and tipsters.

School/Education Programs

The Community Resource Unit has one full-time deputy assigned to Glenbard South High School in Glen Ellyn. This Deputy acts as the Sheriff’s Liaison, to investigate criminal incidents, mentor students, and to conduct presentations to students and staff on various law enforcement and crime prevention issues.

The Community Resource Unit has one NLO assigned as a Community Education Officer. This service is spread throughout participating schools located in both unincorporated an incorporated DuPage County. The curriculum involves the Deputy instructing a 10 week Too Good for Drugs (TGFD) class, which is presented in schools.
Communications Center

The DuPage County Sheriff’s Office Communications Center is a 24 hour a day 365 day a year operation answering incoming non-emergency and all forms of 911 calls throughout the County. There were a total of 140,737 non-emergency phone calls received and 78,777 911 phone calls received. These incoming phone calls generated 44,039 Calls for Service for the Sheriff’s Office.

The Communications Center also supports the Community Care Program. This program will contact participating residents and check their well-being. Community Care is for elderly or qualifying residents who may live alone and may not have relatives that live nearby. The program participant is able to fill out a brief questionnaire of any known medical history, basic personal information, key holder and emergency contact person. They will also chose the date and time they would like to receive their phone call. If a participant does not respond when contacted by the program, the Communications Center will be notified and will then take appropriate steps to reach participant. If all listed key holders and emergency contact persons have not spoken to the participant that day, the Communications Center will then send Law Enforcement to the participant’s residence to check their wellbeing.

On June 18th, the Sheriff’s Office integrated into a new Computer Aided Dispatch System (CAD) along with the other two PSAPs in the County, Ducomm and ACDC. The system, made by Hexagon, enables telecommunicators to initiate calls for service across PSAP centers and update valuable data- in turn allowing Law Enforcement, Fire Departments and EMS the ability to view, add and share even more information globally. When a large scale incident occurs, there will be multiple jurisdictions on scene. This system allows all First Responders the capability of viewing status and locations for any unit assigned to the incident. This system is still evolving as needs arise and we are looking forward to future enhancements.
Communications Center

The Communications Center also enters and maintains all Orders of Protection issued in DuPage County Courts. 2,191 new Orders of Protection were entered for the year in to multiple Law Enforcement databases. Modifications, validations and service of existing orders are also maintained on a daily basis.

<table>
<thead>
<tr>
<th></th>
<th>NON EMERGENCY</th>
<th>EMERGENCY</th>
<th>TOTAL PER MONTH</th>
</tr>
</thead>
<tbody>
<tr>
<td>JANUARY</td>
<td>11759</td>
<td>6220</td>
<td>17979</td>
</tr>
<tr>
<td>FEBRUARY</td>
<td>10531</td>
<td>5324</td>
<td>15855</td>
</tr>
<tr>
<td>MARCH</td>
<td>10896</td>
<td>5743</td>
<td>16639</td>
</tr>
<tr>
<td>APRIL</td>
<td>11876</td>
<td>6344</td>
<td>18220</td>
</tr>
<tr>
<td>MAY</td>
<td>12741</td>
<td>7022</td>
<td>19763</td>
</tr>
<tr>
<td>JUNE</td>
<td>12019</td>
<td>7042</td>
<td>19061</td>
</tr>
<tr>
<td>JULY</td>
<td>13045</td>
<td>7478</td>
<td>20523</td>
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<tr>
<td>AUGUST</td>
<td>12877</td>
<td>7079</td>
<td>19956</td>
</tr>
<tr>
<td>SEPTEMBER</td>
<td>11727</td>
<td>6921</td>
<td>18648</td>
</tr>
<tr>
<td>OCTOBER</td>
<td>11567</td>
<td>6803</td>
<td>18370</td>
</tr>
<tr>
<td>NOVEMBER</td>
<td>10564</td>
<td>6251</td>
<td>16815</td>
</tr>
<tr>
<td>DECEMBER</td>
<td>11135</td>
<td>6550</td>
<td>17685</td>
</tr>
</tbody>
</table>

140737          78777          219514
The Information Technology Division of the DuPage County Sheriff’s Office is responsible for all Information Technology related issues for the entire Sheriff’s Office. Throughout 2019 a variety of projects were completed. Some of the highlights are as follows:

In June of 2019 Information Technology successfully transitioned from old laptops to new ruggedized tablets in the squad cars, which allows for new technology use and more efficient operations on the part of our patrol officers;

Assisted in the rollout of the new CAD and RMS System in June 2019, including updates and support for all user devices;

Throughout 2019, Information Technology upgraded the in-car video camera systems with more storage capacity, better resolution, better sound quality and easier transition of evidence;

In November and December of 2019, Information Technology upgraded nearly 100 jail cameras, allowing for better video quality and improved ease of access to the data;

In 2019, Information Technology made many enhancements to the personnel system, providing a better overall user experience;

Created a MERIT record entry system used by the new MERIT team;

Created a new Medical reporting system to improve record keeping;

Assisted in the development and implementation of “The Sheriff’s App,” an application for community engagement, interaction, and information sharing.
Grants, Lexipol, Training, and Special Projects

A new division of the Sheriff’s Office, an emphasis has been placed on Grants, Lexipol, Training, and Special Projects.

Starting with grants, the Sheriff’s Office was awarded, or partnered in the awarding of multiple grants. We were able to obtain the following:

A reimbursement grant for the installation of in-car cameras from the Illinois Law Enforcement Training and Standards Board for $126,000;

The STOP School Violence Grant, a federal grant, was awarded to the Sheriff’s Office for implementation of a school violence program for a three year period, totaling $226,000;

A targeted traffic enforcement grant to cover overtime costs through the Illinois Department of Transportation in the amount of $26,000;

In partnership with the DuPage County Health Department, a $1,500,000 grant was awarded for Vivitrol implementation in the DuPage County Jail to combat the opioid crisis;

In partnership with Deterra and Rali, the Sheriff’s Office was given over 12,500 Deterra Drug Deactivation kits to help fight the opioid crisis. With a retail value of approximately $10.00, this was a $125,000 program for a cost free safety solution for the residents of DuPage County;

Partnering with AAA Motor Club, the Sheriff’s Office was given 26 car seats at no cost that were provided to families in need in early January of 2020. In addition, a generous donation of over $4,100 was provided by AAA to purchase ballistic vests for new K9 units to assist in battling the opioid epidemic.

Lexipol, a leader in risk management and liability protection, is partnering with the Sheriff’s Office for the conversion of policy and procedure from CALEA standards to Lexipol’s protocols. In addition, once the conversion is complete, the Sheriff’s Office will be seeking accreditation through ILEAP.

Training in the Law Enforcement Bureau was also conducted at length, including compliance with all 8 state mandates, CIT training, Homeland Security and ICS compliance, as well as training requests. Additionally, a new cloud based Field Training Tracking system, COPPTO was also implemented in 2019 allowing for computerized training tracking for members in training. This system will be made available for Corrections Bureau training in 2020.

A special project, continuing into 2020, is a partnership with ReClaim 13, working to combat human trafficking in DuPage County. Seeking grants and working together on training opportunities and investigative needs has strengthened this partnership and we anticipate this continuing for a long time.
The Civil Division

The Civil Division provides services to the public and other government establishments to obtain civil process as required by the courts. In 2019, 19,496 court documents were entered by the Civil Division. The majority of these documents were summons and subpoenas that requires service on corporations and individuals within DuPage County. The Civil Division is also responsible for handling mortgage foreclosures, evictions, replevins and levies both personal property and real estate within DuPage County. In 2019, DuPage County has experienced a total of over 1295 foreclosures and 856 evictions.

Revenue collected for the year of 2019 is as follows:

Chancery: $340,150.00
Stand by Fees: $15,120.00
Bail Bonds: $133,425.00
Property Levy: $0
Writs of Replevin: $5,600.00

Evictions: $176,500.00
Writs & Summons: $294,241.46
Accident Reports: $770.00
Real Estate Levy: $598
The Civil Division

The following is a breakdown of the number of orders entered:

<table>
<thead>
<tr>
<th>PROCESS TYPE</th>
<th>DOCUMENTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>ATT / BODY ATTACHMENT</td>
<td>326</td>
</tr>
<tr>
<td>CDS / FORECLOSURE</td>
<td>948</td>
</tr>
<tr>
<td>CIG / CITATION GENERAL</td>
<td>5</td>
</tr>
<tr>
<td>CIT / CITATION ASSETS</td>
<td>72</td>
</tr>
<tr>
<td>EOP</td>
<td>1346</td>
</tr>
<tr>
<td>EXC / LEVY</td>
<td>3</td>
</tr>
<tr>
<td>FE / FORCIBLE ENTRY</td>
<td>877</td>
</tr>
<tr>
<td>GAR / GARNISHMENT</td>
<td>9</td>
</tr>
<tr>
<td>NOT / NOTICE</td>
<td>514</td>
</tr>
<tr>
<td>ORD</td>
<td>970</td>
</tr>
<tr>
<td>OTH</td>
<td>341</td>
</tr>
<tr>
<td>REP / REPLEVIN</td>
<td>20</td>
</tr>
<tr>
<td>RUL / RULE TO SHOW CAUSE</td>
<td>155</td>
</tr>
<tr>
<td>SUB</td>
<td>6281</td>
</tr>
<tr>
<td>SUM</td>
<td>6492</td>
</tr>
<tr>
<td>TKN / TAKE NOTICE</td>
<td>903</td>
</tr>
<tr>
<td>TRO / RESTRAINING ORDER</td>
<td>4</td>
</tr>
<tr>
<td>WDS / WAGE DEDUCTION</td>
<td>30</td>
</tr>
<tr>
<td><strong>FY2019 TOTAL ORDERS ENTERED</strong></td>
<td><strong>19496</strong></td>
</tr>
</tbody>
</table>
The Records Division

The primary function of the Central Records Division includes the review, control, maintenance and retrieval of all reports and records of the Sheriff’s Office. Central Records controls the availability of all reports and records maintained therein, to insure confidentiality and the distribution to authorized persons and agencies only. These records are maintained in compliance with State and Federal statutes.

Central Records receives over 50 requests a week from other government agencies. County agencies (State’s Attorney Office, Probation, Coroner’s Office, etc...) request incident reports initiated by our Deputies to assist them with their investigations and/or court case preparations. Local/federal law enforcement and military stations throughout the United States Central Records requests background checks on individuals looking for employment and to satisfy federal/local firearm regulations.

Over the past year, Central Records processed over 44,000 calls for service, over 3,100 traffic citations, just under 1600 Traffic Crash incidents, and over 60 DUI traffic complaints from our Office’s Patrol Division. We were also responsible for electronically imaging and updating booking jackets for each of the inmates that were arrested and booked in our jail by members of the Corrections Bureau.

The Office provides a service to make it easier to receive copies of traffic crash reports. BuyCrash.com is a website that you can print out a copy of your traffic crash report 24 hours a day. This service has assisted our Office by giving our staff additional time to fulfill the slight increase of Freedom of Information Act (FOIA) request received over the past year. Approximately 1000 FOIA requests were received from the public this year. In addition to the FOIA requests, the Records Division was served ~75 subpoenas from attorneys requesting Sheriff’s Office documents, photos, and videos. The public and other DuPage County law enforcement agencies also forwarded ~300 Judicial Orders to expunge or seal civilian jail/arrest records.
Quartermaster’s Office

The Quartermaster’s Office is responsible for ordering, inventorying and supplying many of the things needed for the office to function properly in its day-to-day responsibilities. The Quartermaster is also responsible for the Jails daily needs (Corrections Bureau). The Quartermaster services both inmates and deputies stocking all daily supplies in storage rooms.

There are many items that fall under the supervision of the Quartermaster including but not limited to daily office supplies, ordering, exchanging/returning and distributing personnel uniforms. Also, the office motor pool, in-car supplies and in-car equipment, along with all necessary paperwork for the Secretary of State for vehicles (i.e. license plate stickers, emissions test, titles and transfers on new and old vehicles). Quartermaster is also responsible for ordering business cards, all 20 yr plaques, awarded plaques, employee of the month nameplates, as well as wallets and badges for retiring sworn personnel. We also assist with ordering, assembling and distributing first aid kits. Quartermaster is now taking care of Medical, Kitchen, JUST organization, Commissary, Maintenance and biohazard wastes from the entire building.

The Quartermaster is also responsible for sorting and distributing daily mail, both incoming and outgoing, which contemporaneously acknowledging and abiding by any orders of protection and other legal requirements that may exist. Quartermaster is responsible for all deliveries that come into the building as well as packaging and sending out all FedEx and UPS packages. Finally, the Quartermaster also creates staff ID badges that permit access to various areas of the building.

The office is staffed by three individuals who service all three bureaus of the Sheriff’s Office. The office is open Monday through Friday from 7 am to 3 pm.
Crime Lab

The Forensic Science Center of the DuPage County Sheriff’s Office, also known as the Crime Lab, provides forensic science services for any law enforcement agency investigating a crime within DuPage County. This service is provided to assist in criminal investigations and when needed our scientists testify in court. In 2019, the crime lab provided service in the areas of drug chemistry, forensic biology/DNA and latent prints.

In 2019, the laboratory received 1,430 cases (case type as reported by the submitting agency):

<table>
<thead>
<tr>
<th>Case Type</th>
<th># Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>Controlled Substances</td>
<td>814</td>
</tr>
<tr>
<td>Burglary</td>
<td>225</td>
</tr>
<tr>
<td>Sexual Assault</td>
<td>88</td>
</tr>
<tr>
<td>Theft</td>
<td>85</td>
</tr>
<tr>
<td>Cannabis</td>
<td>83</td>
</tr>
<tr>
<td>Overdose</td>
<td>26</td>
</tr>
<tr>
<td>Armed Robbery</td>
<td>25</td>
</tr>
<tr>
<td>Proficiency Test</td>
<td>21</td>
</tr>
<tr>
<td>Death Investigation</td>
<td>10</td>
</tr>
<tr>
<td>Property Damage</td>
<td>10</td>
</tr>
<tr>
<td>Weapons</td>
<td>10</td>
</tr>
<tr>
<td>Criminal Violation (General)</td>
<td>9</td>
</tr>
<tr>
<td>Assault</td>
<td>8</td>
</tr>
<tr>
<td>Home Invasion</td>
<td>5</td>
</tr>
<tr>
<td>Forgery</td>
<td>4</td>
</tr>
<tr>
<td>Homicide</td>
<td>3</td>
</tr>
<tr>
<td>Arson</td>
<td>1</td>
</tr>
<tr>
<td>Vehicular Accident</td>
<td>1</td>
</tr>
<tr>
<td>Vehicular Death</td>
<td>1</td>
</tr>
<tr>
<td>Victimless Crime</td>
<td>1</td>
</tr>
</tbody>
</table>
**Crime Lab**

Resulting in 2,548 assignments: 

<table>
<thead>
<tr>
<th>Service</th>
<th># Assignments</th>
</tr>
</thead>
<tbody>
<tr>
<td>CHEMISTRY</td>
<td>1,032</td>
</tr>
<tr>
<td>DNA</td>
<td>437</td>
</tr>
<tr>
<td>FORENSIC BIOLOGY</td>
<td>381</td>
</tr>
<tr>
<td>CODIS</td>
<td>237</td>
</tr>
<tr>
<td>LATENT PRINTS</td>
<td>231</td>
</tr>
<tr>
<td>CODIS Administrative</td>
<td>192</td>
</tr>
<tr>
<td>PROFICIENCY TEST</td>
<td>29</td>
</tr>
<tr>
<td>CANCELED</td>
<td>7</td>
</tr>
<tr>
<td>SUPPLEMENTAL</td>
<td>2</td>
</tr>
</tbody>
</table>

Received from 37 agencies:

![Bar chart showing assignments by agency]
Drug Chemistry

Drug chemistry staff provide testing of powders, plants, tablets, liquids, etc. suspected of containing a controlled substance or cannabis. Identification of over forty different controlled substances occurred in 2019. The following table shows the top ten reported results by our laboratory in 2019 and the corresponding number of exhibits identified.

<table>
<thead>
<tr>
<th>Drug</th>
<th># Exhibits Identified</th>
</tr>
</thead>
<tbody>
<tr>
<td>Opioid</td>
<td>659</td>
</tr>
<tr>
<td>Cannabis sativa/d9-THC/CBD/d8-THC</td>
<td>637</td>
</tr>
<tr>
<td>Cocaine</td>
<td>494</td>
</tr>
<tr>
<td>Methamphetamine</td>
<td>420</td>
</tr>
<tr>
<td>Lysergic Acid Diethylamide (LSD)</td>
<td>351</td>
</tr>
<tr>
<td>No controlled substance found</td>
<td>204</td>
</tr>
<tr>
<td>3,4-Methylenedioxymethamphetamine (MDMA)</td>
<td>189</td>
</tr>
<tr>
<td>Alprazolam</td>
<td>85</td>
</tr>
<tr>
<td>Amphetamine</td>
<td>52</td>
</tr>
<tr>
<td>Psilocyn</td>
<td>14</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Opioid breakdown</th>
<th># Exhibits Identified</th>
</tr>
</thead>
<tbody>
<tr>
<td>Heroin/Fentanyl Mixture</td>
<td>368</td>
</tr>
<tr>
<td>Heroin</td>
<td>134</td>
</tr>
<tr>
<td>Fentanyl</td>
<td>106</td>
</tr>
<tr>
<td>Hydrocodone</td>
<td>30</td>
</tr>
<tr>
<td>Oxycodone</td>
<td>16</td>
</tr>
<tr>
<td>Morphine</td>
<td>5</td>
</tr>
</tbody>
</table>
Crime Lab

Exhibits reported as containing heroin, fentanyl, or a mixture of heroin/fentanyl are the second most reported drugs by the laboratory. Evidence containing these opiates typically consist of small zip-lock plastic bags that contain powder in colors varying from white, off-white, tan, or grey.

The laboratory continually encounters new preparations of food products containing Delta-9-Tetrahydrocannabinol (THC), the active component in cannabis. This is a canister containing individually packaged beverage flavor additive.

With grant funds, the laboratory purchased a handheld Raman instrument. Once testing of the instrument is complete, it will be used to assist the analyst in early detection of possible opiates for safer handling of evidence.
Crime Lab

In addition to controlled substances, the laboratory also encounters exhibits where no controlled substance is found, such as baking soda, salt, non-controlled prescription drugs, and vitamins.

For the year, the average time to work a drug chemistry case was 20 days. (This is the average time to work any type of case, including, but not limited to: possession of cannabis and/or controlled substance, delivery/manufacture of cannabis and/or controlled substance, drug-induced homicide investigations and juvenile cases.)

Forensic Biology/DNA

The forensic biology/DNA staff test evidence for the presence of blood and body fluids. DNA profiles generated are compared to suspects and if suitable searched in CODIS, the DNA database. In 2019 our laboratory entered 234 profiles into CODIS. During the year, there were 220 hits. These hits were to known suspects, offenders in the database, a homicide victim in the database and other case samples.

Examples of CODIS hits include:

- Steering wheel swab from a car theft hit to a suspect from Lake County Sheriff case
- Sexual assault samples hit to a Columbus, Ohio homicide
- Apparent blood from a rock hit to cases out of Joliet (ISP Crime Lab), NIRCL Crime Lab and Indiana labs
- Sexual assault sample hit to another unsolved case

For the year, the average time to work a forensic biology case was 14 days, and for a DNA case 46 days. (This is the average time to work any type of case including, but not limited to: burglaries, sexual assaults and homicides.)
Crime Lab

Latent Prints

The latent print staff evaluate and analyze evidence for the presence of fingerprints, palm prints and footprints. These prints, if suitable for analysis are compared to victim elimination standards and then suspect standards.

The laboratory receives prints lifted from crime scenes by evidence technicians and evidence for processing in-house.

In 2019, the lab implemented the use of an Automated Biometrics Identification System (ABIS) (formerly known as AFIS). This enables searching of unknown prints to the Illinois State Police database and the FBI database. Of the unknown prints searched in the system, 42 lead to identifications. For the year, the average time to work a latent print case was 21 days. (This includes all types of cases and cases requiring processing and/or comparisons.)


The laboratory hosted a spring training event for user agencies, “Introduction to Crime Laboratory Services.” This class provides training on services the laboratory offers and submission considerations. The training includes lectures, demonstrations and hands-on activities.

The laboratory hosts tours for the public on the first Thursday of every month from 9-10am. Please contact the laboratory for more information, pre-registration is required.
Court Security

The dedicated men and women of the DuPage County Sheriff’s Office Court Security Division strive to provide the highest quality service to the citizens of DuPage County. This is accomplished by working cooperatively with members of the judiciary, elected officials and other service providers that operate within the Judicial Office Facility. Our mission is to ensure the public, law enforcement officials, and Courthouse employees are able to fulfill their duties, obligations, and responsibilities in a safe and orderly environment.
Court Security

During business hours, the primary function of the Court Security Division is to provide for a safe and orderly environment within the Courthouse and its associated buildings. To accomplish this, Court Security Deputies maintain secured entrances to the Courthouse by which all visiting persons and their property must pass through a magnetometer and x-ray machine. This function is to identify items that are illegal or prohibited, and to keep these items from entering our facilities.

In addition to providing a secured entrance, deputies also have full arrest authority, which they regularly use to serve outstanding warrants and respond to any criminal activity which may occur within the Judicial Office Facility.
Court Security

The goal of training is to prepare our personnel to fulfill the mission of the Court Security Division effectively and professionally. Although solid operational policies and procedures are imperative to maintaining a successful Court Security operation, it is the people assigned to the Division who put those procedures into action and serve as the backbone of the operation.

When deputies are administratively assigned to the Court Security Division, they must complete a minimum of an additional 200 hours of field training. The deputies assigned to the Judicial Office Facility are trained to conduct Sheriff’s Office duties and responsibilities as they relate to the Courts and respond to any law enforcement related situation. This includes engaging an active shooter to responding to a mental health crisis. To further professional growth, ongoing training is provided through both in-house and off-site classes. In 2019, Court Security personnel received a total of 2,913 hours of additional training.
In 2019, the deputies escorted 15,443 inmates / prisoners to and from courtrooms, which represents an average of 62 prisoners per day.

In turn, these prisoners were handled by the deputies assigned to each of the courtrooms. In addition to handling day-to-day court appearances, the deputies handled 230 jury trials and 138 high-risk hearings. 1,461 people were taken into custody on warrants by the deputies assigned to Court Security.

Throughout 2019, on a monthly average, the Court Security Division handled 190 calls for service on various incidents within the Judicial Office Facility, served 79 Orders of Protection, and conducted 30 protective escorts (other than inmates / prisoner).

* 2019 Annual statistics were not available.
In 2019, 218,918 cases were heard in the forty-two courtrooms within the Judicial Office Facility. An additional 66,614 cases were heard in the two field courts. Despite a decline in overall court cases over the past few years, Court Security personnel continue to screen around 1 million people every year as they enter the court facilities. 2019 saw a daily average of 4,155 people screened.